

## Notice of Non-Discrimination

Discrimination is against the law.

**Froedtert South** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Froedtert South does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Froedtert South:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (accessible electronic formats and other formats)
- Provides free language services to people whose primary language is not English, such as Spanish:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Patient Relations at 262-656-2922 (Monday-Friday 8 a.m.-4:30 p.m.) or the operator at 262-656-2011.

If you believe that **Froedtert South** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Patient Relations,  
6308 Eighth Avenue  
Kenosha, Wisconsin, 53143

Ph: 262-656-2922  
Fax 262-656-3049

You can file a grievance in person or by mail or fax. If you need help filing a grievance, Patient Relations is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue  
SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>

**ATTENTION:** If you speak another language, assistance services, free of charge, are available to you.  
Call: 414-805-3000 (TTY: 1-800-947-3529).